

Association Letter and Work Acknowledgement

This is to confirm that **Bendra.ae** has been associated with Dubai SIR as a technology vendor/consultant, supporting various technology, data, CRM, and digital transformation requirements.

During the period of association, **Bendra.ae** provided support across selected workstreams, including:

- Python-based support for data processing, automation, and ETL-related activities
- Assistance with ETL workflow monitoring, troubleshooting, and process improvements
- Support in Airflow-related workflow coordination and scheduling requirements
- Docker-related deployment and environment support where required
- Mobile application support and enhancement coordination for the **Scora app**
- Jira setup assistance, including board configuration, workflow alignment, and process structuring
- Support for Jira extensions, automation, and internal process improvements
- Tableau reporting support, including dashboard updates, data visualization, and reporting enhancements
- General technical support, issue tracking, coordination, and documentation

Bendra.ae demonstrated professionalism, responsiveness, and technical understanding in supporting our internal teams and business requirements. Their contribution assisted in improving operational visibility, workflow tracking, reporting, automation, and technology support processes.

This letter is issued upon the request of **Bendra.ae** for their official records and future business opportunities.

Please note that this letter does not constitute an employment confirmation, exclusivity agreement, financial commitment, or legal partnership. Any commercial terms, project scope, deliverables, and responsibilities remain subject to separate agreements, purchase orders, or statements of work where applicable.

We wish **Bendra.ae** continued success in their future professional engagements.